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December 3, 2003

Tim Geohagan
Flowmore Services
P.O. Box 692005
Houston, TX 77269

Re: Northwest Water Project

Dear Tim,

On behalf of the entire team that worked with your company on the City of Tallahassee Pigging Project, I would like to congratulate you and your crews on a job well done.

Residents in the northwest area of the City of Tallahassee had been experiencing discolored drinking water due to an accumulation of iron and iron related byproducts in our water distribution system. This cleaning project, one of the largest known municipal cleaning projects attempted, consisted of pigging 96 miles of 4"-12" water main and affected approximately 10,000 residential water customers, 600 commercial customers and 25,000 actual water users.

What potentially could have been a disastrous project was in fact one that was completed with an 88% customer satisfaction report, finished ahead of schedule, within budget and resulted in a significant improvement to the water quality of our system. The success of this project is due to the excellent work performed by Flowmore Services. Your coordination efforts, willingness to help our city crews solve problems and flexibility to meet our customer's needs, was only overshadowed by your work efficiency and professionalism.

I would be happy to provide to any prospective client my highest recommendation to utilize Flowmore Services as a prime contractor to meet any pipeline cleaning operation need. Thank you for a successful project and I hope to work with you again in the future. Your company is truly an industry leader.

Sincerely,

Jane W. Clark
Water Quality Control and Water Production Supervisor